

Wheatland Memorial Healthcare Compassionate Care Program

You May Qualify for Financial Assistance

- All applicants must apply for **Medicaid assistance** (NOTE: You do NOT have to apply if you are single, non-disabled person between the age of 19 to 65, with no dependents). To apply call: 1-888-706-1535 or on-line at apply.mt.gov.

If you are approved for Medicaid, please inform Wheatland Memorial Healthcare to process your claims. If you are denied Medicaid assistance, Medicaid will send you a denial notice. Please attach to your application to continue the financial assistance process.

- **Application Completion**

Please complete all sections of the application. Any missing information will cause a delay and may cause denial for assistance. It is very important that you provide all information about your monthly income, medical conditions, and job status.

**Applications available at WMH Business Office
or online at www.wheatlandmemorial.org**

- **Return the application and all supporting documentation to the hospital.**

Please make sure you **sign and date the application** and return it to us along with all other supporting documents requested such as check stubs, bank statements, etc. We need to have supporting documents to be able to quickly make an informed decision on your request.

*Making your life easier...*in keeping with the mission of Wheatland Memorial Healthcare, patients who lack the ability to pay for care may be eligible for financial assistance.

- Insured patients are eligible to apply for assistance for the self-pay portion of their bills.

- Patients seeking repeat services will be required to resubmit an application after (6) months of the date of the signature on the application. Approved financial assistance could be retroactive for three months. Patients will be notified by a letter of financial assistance.

- Wheatland Memorial Financial assistance is for hardship cases and cannot be used for self-referred services or elective services such as physical therapy.

- All balances remaining after financial assistance will be considered patient responsibility. All self-pay balances will be collected according to Wheatland Memorial Healthcare payment policy.

- Financial assistance will be determined by using a Sliding Scale Fee, which is established by the current national poverty level.

**If you have any questions
or need any help with this process,
you can call the Wheatland Memorial Healthcare
Business Office at 406-632-4351.**

Wheatland Memorial Healthcare is dedicated to helping all of our patients meet their financial obligations to our facility in any way we can. To this end, we have adopted reasonable guidelines with respect to the provision of health care services to patients who are determined to be unable to pay for the services received. We have developed a compassionate care discount program that can be used as a last resort when patients have exhausted all other options for paying for the health care services received here. Wheatland Memorial Healthcare will always treat patients with respect and dignity while attempting to resolve their balance.

All patients must agree to be screened for benefits by completing a financial statement and/or other related paperwork in order to qualify for discounts under this program. The discounts provided under this program are based on a multitude of factors including, but not limited to, household income compared to the federal poverty levels, and changes in medical conditions. Discounts up to 100% may be granted if approved according to our policy guidelines.

In order to be considered for our compassionate care discount program, please complete all of the following and return all documents to the address below. All completed applications will be reviewed and a letter of eligibility will be sent to the patient within **10 business days**.

Wheatland Memorial Healthcare
Business Office Compassionate Care
PO BOX 287
Harlowton, MT 59036

Mission

Responsive to the healthcare needs of the communities we serve, Wheatland Memorial Healthcare is providing sustainable quality care with respect, compassion and teamwork.



**Wheatland
Memorial
Healthcare**

Quality Healthcare Close to Home

**FOR MORE INFORMATION,
CONTACT**
Patient Business Services
406.632.4351



**Wheatland
Memorial
Healthcare**

Quality Healthcare Close to Home

**Financial
Assistance**
It's here if you
need it

